



Integrated Quality & Environmental Manual

Appendix 1

Quality and Environmental Policy & Objectives Statement

Gordon Graham Roadmarkings (GGRM) Limited is committed to providing road marking and high friction surface coatings and road studs to customer requirements in a consistent, reliable, and efficient manner and to their best advantage.

The pursuit of providing the required quality of service to customers is essential to the long-term growth and survival of the business. In pursuing this policy, GGRM believe in the concept of Customer and Company working together and using the comments obtained for continual improvements in quality and efficiency.

Meeting the requirements of all relevant "interested parties" and promotion of the use of the process approach and risk-based thinking throughout the organization are key objectives.

Documented objectives are set and reviewed by the Company during Management Review meetings and monitored by internal audit, review, and data collection.

In order to ensure that all work is of the required quality of service to Customers, the policy of the company involves all employees and the objectives will be communicated as widely as possible. Practical assistance and training will be given, where necessary, to ensure that knowledge and experience is acquired for the successful implementation of this policy. The strategic objectives of the quality and environmental management system are as follows.

The objectives of the quality & environmental management system are:

- To achieve and maintain a level of quality and customer satisfaction that we are proud to be associated with.
- To ensure compliance with all relevant legal & statutory regulations.
- To maintain an integrated quality and environmental management system that complies with International Standards ISO 9001 and ISO 14001 and is continually improved upon.
- To reduce the generation of waste
- To promote and facilitate the usage of recycled products and materials
- To avoid excessive energy consumption
- To prevent any form of environmental pollution relevant to the context of our business operations

The quality and environmental management system is defined in the Integrated Quality & Environmental Manual and supporting Procedures. The requirements of the quality management system are mandatory for all GGRM employees and sub-contractors. Failure not to comply with these requirements may result in disciplinary or remedial action being taken by the Company.

This policy and objectives statement shall be communicated within GGRM, be available to interested parties, as appropriate and be regularly reviewed for its continued suitability.

12/02/2020

Managing Director